Success Story

Functional Documentation of Software

Storyline…

The Client is the IT wing of a prominent group in the Middle East. The group operates in various industries such as Real Estate, Manufacturing, and Investments. One of the group companies is a leading manufacturer of Biaxially Oriented Polypropylene (BOPP) Film.

The client developed an in-house ERP software which was used to automate some of the business processes of the group company

Once upon a time…

The in house software was developed over a period of more than five years. During these years, a lot of changes took place in the functionality of the software. The software contained ten interlinked modules.

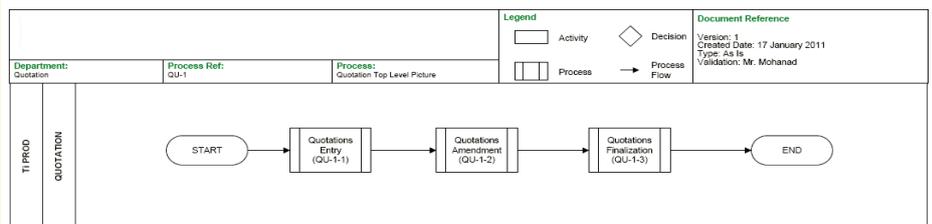However, there was no comprehensive document that captured the workflows between the various modules of the ERP.

Hence the Management felt the need for creating a comprehensive workflow documentation which would capture the 'As Is' workflows of the software.

Moving on…

The team of two Consultants conducted the study of the software. The complete exercise was done in four stages. The first three stages involved on-site study and the fourth stage involved documentation at MaGC Chennai, India. The stages of the study are:

First Stage - Study: This involved a comprehensive study of the workflows at the client's place in Dubai to understand the workflows within the modules and with other modules of the software. This involved detailed discussions with the software development team and wherever required, with the head of the software development team.

Second Stage - Documentation: Based on the discussions with the respective team members, the existing workflows were documented and integrated. These were validated by the head of the software team members.

Third Stage - Validation: After validation by the concerned team member, the complete documentation was validated by the head of the Software development team.

Fourth Stage – 'AS IS' Documentation: Upon finalization of the workflows by the head of the Software development team, the 'AS IS' documentation was prepared and submitted to the client.

Finally…

The final documentation addressed the complete workflow of the software. It captured the inter-module workflows, intra-module workflows as well as the interface with other software.

MaGC
Management & Governance Consulting
www.magc.in

Values beyond Consulting

Contact
enquiries@magc.in